



UPCI YOUTH MINISTRIES

## North American Youth Congress 2019 Frequently Asked Questions

**IF YOUR QUESTION CANNOT BE ANSWERED BELOW, [CLICK HERE:](#)**

### **NORTH AMERICAN YOUTH CONGRESS 2019 INFORMATION:**

#### **Where is NAYC 2019?**

NAYC 2019 will be held in St. Louis, MO. General Sessions will be hosted in The Dome and Split Sessions will be hosted in the America's Center.

### **HOTEL RESERVATIONS**

#### **When will NAYC hotel information be available?**

Hotel information will be available prior January 2019. Please visit the "Hotel" page for information updates, when available.

#### **When will hotel reservations be available?**

A new streamlined reservation process will be available for 2019 hotel room blocks. Information will be available soon. Keep checking the website for official reservation dates and information.

#### **What is the per-night hotel rate range for NAYC?**

Hotel rooms will range between \$90-\$250 a night.

### **REGISTRATION**

#### **When will registration for NAYC open?**

Registration will go live March 4, 2019 at 10:00 a.m. CST

#### **How much is NAYC registration?**

Registration prices will range between \$50-\$100 per person. Registration prices are based upon seating levels.

#### **When registering my group for NAYC, do I need to submit a name for each person I'm registering?**

No. You will purchase the number of registrations required for your group, but names will not be required. If an attendee in your group loses his/her badge, the group leader will need to represent that individual and pay the \$5 replacement fee for a new badge.

#### **After I register when do I receive my registration packet?**



UPCI YOUTH MINISTRIES

## **North American Youth Congress 2019 Frequently Asked Questions**

- If you register between March 4th and May 4th, you will receive your registration packet before NAYC.
- If you register after May 4th, you will pick up your registration packet onsite.

### **If I pre-registered, do I need to arrive in time for the 12:00 p.m. registration on Wednesday?**

No. This is for those registering onsite or who need to pick up their pre-registration packet.

### **Is there a per service registration rate?**

No. Wednesday - Friday registration is \$100 onsite. Friday \$50 registration will be available starting after the Thursday evening service and ending prior to the Friday evening service.

### **Will the doors be open to the general public during the evening services?**

No, you must be registered to enter the split sessions, general sessions, and evening services.

### **When will I receive my NAYC Notebook?**

Notebook stations will be at each entrance. All attendees will pick up their notebooks as they enter the stadium prior to service start times.

### **Do I have to sit in the level I purchase?**

Yes, you may only sit within the registration level you purchase.

### **Is entry time for the stadium based on your registration level?**

No. There are no tiered entry times. Doors open for all registration levels at 5:30 p.m. for evening sessions and 8:30 a.m. for morning sessions.

### **What happens if someone in my group loses their registration badge?**

If an attendee in your group loses his/her badge the individual who registered the group will need to represent that individual and pay the \$5 replacement fee for a new badge.

### **How late will the information booth be open on Wednesday?**

The information booth will be open from 5:30 p.m. until 11:00 p.m.

### **Do I have to register my child?**

Children 12 months (1 year) and under are free, everyone else must pay full registration.

### **What is the "Saving Seats" Policy?**

Saving of seats in the stadium for guests who have not arrived will not be allowed.



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### CANCELLATION POLICY

#### **What if I register for NAYC but need to cancel?**

NAYC registration is non-refundable, but it is transferable. Transfers can be made through your personal Eventbrite account.

#### **How do I transfer my NAYC registration?**

NAYC registration badges can be sold directly to another individual or group. They must have the badge to be able to enter the stadium. If they do not have a badge, they will be required to register at the \$100 onsite registration rate.

For those with a personal Eventbrite account, transfers can be made through your account.

### SPECIAL EVENTS

#### **When do tickets for Afterburner and other special events go on sale?**

TBD. Check the "Special Events" tab for information updates – coming 2019.

#### **How much are Afterburner tickets for Friday night?**

Afterburner tickets range from \$15-\$35. Click on "Special Events" for information updates

#### **Are Afterburner tickets refundable?**

Afterburner tickets are not refundable, but are transferable. Forward your Eventbrite confirmation email to the person that is purchasing your tickets. Please add their name and the quantity of tickets they are purchasing to the Eventbrite confirmation email. They must have the Eventbrite confirmation email in order to pick up their wristbands/tickets onsite.

For those with a personal Eventbrite account, transfers can be made through your account.



UPCI YOUTH MINISTRIES

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### MISCELLANEOUS

#### **PARKING INFORMATION**

Parking information will be available in 2019.

#### **BUS DROP-OFF / PICK-UP INFORMATION**

Bus information will be available in 2019

#### **HEARING-IMPAIRED & HANDICAPPED SEATING**

##### **Will there be an interpreter for the hearing-impaired?**

Yes, we will have an interpreter available for those who are hearing impaired and a section of seats reserved for them. This seating level/section is TBD. For questions regarding the hearing-impaired section please [click here](#).

##### **Will our group be able to sit in the hearing-impaired section?**

No, there is limited seating in the hearing-impaired section. One person from your group may sit with your hearing-impaired students in this section. For questions regarding the hearing-impaired section please [click here](#).

##### **Will there be handicapped seating?**

Handicapped seating information will be available in 2019.

##### **Are strollers allowed in the stadium?**

Stroller information will be available in 2019.

##### **How can I purchase the NAYC services?**

NAYC Media Options



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### **NAYC MEDIA**

#### **NAYC Dropcards**

Past NAYC Dropcards can be purchased at [UPCI Youth Ministries](#). NAYC 2019 Dropcards will cost \$20.00 and will be available during and after NAYC 2019.

#### **NAYC CDs, DVDs, and Flash Drive**

The CDs, DVDs, and Flash Drive files are available through the [Pentecostal Publishing House](#). NAYC 2019 will be available during and after NAYC 2019.

For questions regarding CDs/DVDs [click here](#).

#### **Will Dropcards contain the praise and worship songs?**

Yes, NAYC 2019 Dropcards will contain audio & video of all sessions. The video files are low resolution. If you need higher resolution files, the [Pentecostal Publishing House](#) offers NAYC flash drives and DVDs.

#### **Will the services be available to purchase in another format?**

Yes, CDs & DVDs are available through the Pentecostal Publishing House: [CD](#) & [DVD](#)

For questions regarding CD/DVD orders [click here](#).

#### **Can I download the Dropcard to my mobile device?**

No, it is best to download the Dropcard to a computer. Then transfer the files to your mobile devices by sharing the folder or through your media player.

#### **Missing Dropcard files or other download issues?**

If you have any issues downloading your Dropcard or with your Dropcard files, please visit the Dropcard [Help Center Submit a Request Form](#). Enter your Dropcard access code, a description of the download issue, the website URL (<http://www.generalyouthdivision.com/dropcards>), and ask that the file/card be reset.

#### **Will NAYC be live streamed?**

Yes, on Facebook Live.

Dropcards will also be available for \$20 which provide digital media (audio & video) of the entire event. The audio and video files will be available for download Saturday, August 3. The NAYC Dropcard can be purchased at [UPCI Youth Ministries](#).



UPCI YOUTH MINISTRIES

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Yes, NAYC 2019 Dropcards will contain audio & video of all sessions. The video files are low resolution. If you need higher resolution files, the Pentecostal Publishing House offers NAYC flash drives and DVDs.

### **Will the praise and worship songs be available to purchase in another format?**

Yes, CDs & DVDs containing the worship sets are available through the Pentecostal Publishing House: [CD](#) & [DVD](#)

For questions regarding CD/DVD orders [click here](#).

## **NAYC VENDOR BOOTH SPACE**

### **Are vendor booth spaces available during NAYC?**

Vendor booth space is limited and only made available to UPCI divisions, endorsed ministries (these can be found in the UPCI Ministers Manual), endorsed Christian/Bible colleges, and NAYC ministry partners. Information will be posted here if space becomes available for businesses/other ministries. Click here to request to be added to the NAYC vendor waiting list. Request to be added to the wait list [here](#).

## **GENERAL INFORMATION**

For St. Louis, MO restaurant lists, maps, etc. go to the [Visit Explore St. Louis site](#). This is the St. Louis visitor's site for the public. It was not created for or by UPCI Youth Ministries or NAYC. Please note the UPCI YM does not endorse any of the listed establishments.

## **GENERAL QUESTIONS**

For further questions not listed above please [email here](#).

## **PROMOTIONS**

### **How can I help promote NAYC?**

Ads, etc. will be available in 2019.



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### NAYC HISTORY

#### When and where has NAYC been held in the past?

Year	City, State
1979	Memphis, TN
1981	Shreveport, LA
1983	Indianapolis, IN
1985	Tulsa, OK
1987	Cincinnati, OH
1989	Memphis, TN
1991	Kansas City, MO
1993	Indianapolis, IN
1995	Little Rock, AR
1997	Nashville, TN
1999	Indianapolis, IN
2001	Atlanta, GA
2003	Nashville, TN
2005	Columbus, OH
2007	Charlotte, NC
2009	Nashville, TN
2011	Columbus, OH
2013	Louisville, KY
2015	Oklahoma City, OK
2017	Indianapolis, IN
2019	St. Louis, MO